



Theft Relevant Parts.

Keeping your Mercedes-Benz protected.

Mercedes-Benz
The best or nothing.



Theft Relevant Parts are parts that, if taken by thieves, can be used to steal your car or its identity. These include your keys, chassis number and more.

We know that car theft can be a distressing, costly and inconvenient experience. Therefore our Theft Relevant Parts ordering process has been designed to be one of the most secure in the car industry. This is intended to give you the best possible protection and complete assurance.

How to order Theft Relevant Parts*

For maximum security, you can only order additional or replacement Theft Relevant Parts if you're the Registered Keeper (the owner or driver) or an Authorised Individual (someone who has been nominated by the Registered Keeper).

If you're the Registered Keeper:

- 1) Contact your local Mercedes-Benz Retailer and ask them to order the part
- 2) When you come to collect the part, please bring your car, your original DVLA V5C registration certificate and an original form of ID (this can be your DVLA driving licence or passport)

If you're the Authorised Individual:

Follow the steps above, but please also bring a signed and dated letter of authorisation from the Registered Keeper, stating their address, registration number, chassis number and your full name.

Please note: if the Registered Keeper is a company, this can be written on letter-headed paper or sent from a company email address.

For more information about Theft Relevant Parts and how they keep your Mercedes-Benz protected, please contact your local Retailer.

*All Theft Relevant Parts must be initialised, fitted or programmed by an authorised Mercedes-Benz Retailer or a nominated independent workshop (subject to complying with the Daimler Theft Relevant Parts Process).